

# Commissioning to get the best from your drives

Discover the functionality of your Emotron product and make sure your equipment is set up to optimize your critical processes. Let an experienced Emotron engineer guide you to make sure your Emotron products perform at best efficiency from the start.



## Commissioning service covers:

1. Installation check.
2. Parameterization of the drive as per application and customer needs.
3. Operation of drive as per process needs including load trials.
4. Recommendation on regular maintenance and spare parts.
5. A service report along with parameter list.

## All you need to get started

Putting Emotron drives into operation is generally not very complex and follows easy procedures and parameter settings. This is supported by quick guides and user manuals. These are supplied with our products, but are also downloadable from our website

However, your engineers may not have the daily experience with our products and need additional support from Emotron. Take this chance to make sure you are fully aware of the full functionality of your product from the start with the help of your Emotron service team.

## Professional email support

Emotron offers professional email support during regular office working hours, simply email [service.int@cglobal.com](mailto:service.int@cglobal.com) or check our website for your local Emotron office.

## Site service

Your engineers may not have the daily experience with our products. We offer additional Emotron support and have the ability to visit you regardless of your location. Our site service for all drives and softstarters is charged at:

- Product based commissioning service rates
- Daily rate for standard commissioning (specialized commissioning for areas such as Marine commissioning)

## Peace of mind

Whatever be your application, our experienced service team will set up the product to your requirements. But this is only the start of your journey to a more efficient operation. The Emotron service team offers a range of support following installation and commissioning, please read more on <https://www.emotron.com/service-and-support/>

## Pricing

We offer fixed pricing for standard applications based on product size.

For project commissioning and specialised system commissioning, we offer a daily rate.

## How to order

Commissioning service can be ordered along with the product ordering or even in a later stage.

Our sales personnel will assist you with your order.



The complete Emotron service offer includes:

- ✓ Remote access
- ✓ Test facilities
- ✓ Training
- ✓ Maintenance
- ✓ Commissioning
- ✓ Extended warranty
- ✓ 24/7 support
- ✓ Repairs
- ✓ Rentals
- ✓ Application diagnostics



We put all our energy  
into saving yours